

Online/Mobile Banking Updates

We have streamlined a new look and feel to our member's online and mobile banking experience. Changes will be implemented to our It's Me 247 and Mobile 5.0 App on **October 13, 2021**. Although it will look different, the great news is that there is no action needed! Not only will your username, password and security questions all remain the same, but all your payees in online bill pay also will not change.

For questions or concerns, please contact Unison's Member Service Team at [920.766.6000](tel:920.766.6000) and press 3 or memberservice@unisoncu.org.

New Features

Favorite Accounts - Select and organize the accounts you would like to see on your "Accounts & Favorites" screen.

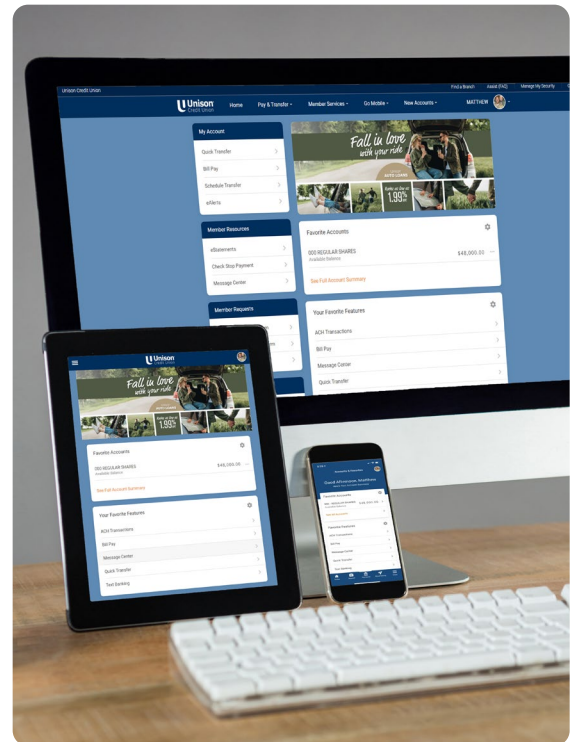
If you choose to hide accounts, they can be accessed using the "See Full Account Summary" link.

Your Favorite Features - Select the features you use the most often including; ACH Transactions, Bill Pay, Message Center, Quick Transfer, and Text Banking. They will be added to your Favorites menu, allowing you to access them quickly.

Personal Info & Settings - Review/update the following:

- Profile Picture
- Message Center
- eAlert Subscriptions
- Personal Information (*address, email, phone number(s), and your code word*)
- Contact Preferences
- Change Username
- Change Password
- Change Security Questions
- Login History
- Password Change History

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Desktop Users

Same Domain - We are still using the platform It's Me 247

Update your bookmark - If you currently have Unison's online banking bookmarked, please update your existing bookmark with unisoncu.org

Desktop Login - the "LOG IN" button on unisoncu.org will now redirect you to a log in page

Mobile App Users

App Update - update available in the [App Store](https://www.apple.com/app-store/) or [Google Play](https://www.google.com/play/)

New Features Continued

ACH Messaging - View your Pending Electronic Transactions and Automated Electronic Deposits on the "ACH Transactions" page.

For desktop users - the "ACH Transaction" page can be found under the "Member Services" tab on the top navigation bar or quickly accessed by adding "ACH Transactions" to your Favorites menu on the home page.

For mobile users - the "ACH Transactions" page can be found under the "More" tab on the bottom navigation bar or quickly accessed by adding "ACH Transactions" to your Favorites menu under the "Accounts" tab.

Search Transaction History - When viewing account details there is a new "Search Transactions" box where you can enter an amount, part of the transaction description, check number, or any other text that appears in the transaction list to find all matching items.

The "Advanced" feature allows you to select a transaction type, enter a keyword, or specify a dollar amount range.

Member Messaging - Messages will appear as a swipe-able banner immediately above the member's "Favorite Accounts" list on the home page on desktop or under the "Account" tab on mobile.

Prompts password reminders, secure message center notifications, and centralized member communication tool.

If no messages are awaiting, the banner will disappear, and "Favorite Accounts" will move back to position.

Changed/Removed Features

Look and Feel - All members will have a standard Unison Credit Union branded layout and will no longer have the ability to change their colors.

Start Page - The home page feature has been replaced with "Favorite Accounts" and "Your Favorite Features".

Access Linked Accounts - You can now access your linked accounts under your Profile dropdown in the top navigation bar on desktop or by selecting your profile image in the upper right corner on the "Account" tab on mobile.

Download Account Activity - To download an accounts activity, select "Download Account History" under the "Member Service" tab on desktop view. This functionality is only available on the desktop.

Choose an account, then the range of dates and type of file you'd like to download. Available formats include CSV, Quicken, or Quickbooks. *Microsoft Money file formats (.OFX) are no longer available.*

Download Our App

Unison Credit Union Mobile - provides members convenient access to our website, mobile check deposit, mobile banking, and branch/contact information.

- Transfer money between accounts
- Manage your accounts on your phone
- Text Banking
- eAlert texts right to your phone

